

E-Commerce Privacy Policy Kelley Library

In order to use the E-Commerce portal provided through our GMILCS Consortium, patrons must use a valid financial institution issued credit or debit card and ensure funds are available to pay the selected charges on the customer's library account. The Kelley Library respects the privacy of customer financial information and therefore the GMILCS E-Commerce portal does not copy or record customer credit/debit card information. Per New Hampshire State Law: Title 16 Chapter 201:D11, Kelley Library can not provide any customer personal information to third parties without the customer's permission, and can not sell personal information to third parties.

Customers will be directed to a third party service provider, which has been accredited by the Payment Card Industry (PCI) to securely perform credit/debit card transactions between the customer's financial institution and the GMILCS merchant account provider. Customers may make E-Commerce payments from their home computing devices or in the library on a public computer.

The Kelley Library does **not** recommend using the library's wifi to conduct credit card transactions, because the public network is not secure. The library is not responsible for any theft of personal information or monetary loss that results from the use of the library's public computers.

Kelley Library staff may not handle customer credit/debit cards, but may assist customers to log into their library accounts.

***Adopted by the Kelley Library Board of Trustees
June 10, 2014***